Opening Keynote - Leaders of the Pride: Becoming the leader you were born to be
Katherine Eitel Belt
Time: 8:30 – 8:50 a.m.
LIVE Credit hours: 0.5
Course: FR1

The workforce has changed, and we must adapt our leadership if we want our teams to perform at a high level, communicate maturely, and think for themselves. In this engaging presentation, Katherine Eitel Belt, the Unscripted Communication and Leadership Expert, will explain how new science supports intuitive, adaptive, and progressive leadership gives us a huge business advantage in a highly competitive employment and business environment. Katherine adamantly rejects stale methods of leadership thinking and canned scripts and shares a fresh, instinctive approach to building a team that thrives. Using The Lioness Principle, you’ll learn to lead, manage, and communicate to improve your existing culture, team agreements, personal effectiveness, and productivity. Discover the three tools you’ll need to create the practice and life of your dreams. You and your team will never be the same again. No more excuses... and no more limits.

Lecture Objectives:
- Three steps to developing a leadership mindset.
- Coaching differs from supervising and is a superior choice to train and grow the current workforce.
- New way to clarify and articulate your vision that creates real change.
- How to lead and coach others to unlock their potential while creating alignment and accountability.

Neck, Back & Beyond
Dr. Bethany Valachi
Time: 9:00 – 10:30 a.m.
LIVE Credit hours: 1.5
Course: FR2

This research-based seminar for dentists, specialists, hygienists, and assistants bridges the gap between dental ergonomics and work-related pain so you can work more comfortably and productively. Delivered with high energy and humor, attendees will discover how equipment selection & adjustment, patient positioning, lighting, movement and operatory layout are affecting their health. Engaging demonstrations help attendees learn how to implement powerful evidence-based strategies to prevent work-related pain and improve quality of life.

Lecture Objectives:
- Proper dental ergonomics to prevent work-related pain.
- Everyday equipment that affects your health.
- Implement strategies to prevent work-related pain and improve quality of life.

What the Juul?
Lancette VanGuilder
Time: 9:00 – 11:00 a.m.
LIVE Credit hours: 2
Course: FR3
Vaping, e-cigarettes, and the new harmful trends you may not know about. These devices are sleek, easy to use and all the rage among teens, young adults and those seeking to quit traditional cigarettes. But what is the impact on oral health? Let’s explore the current vape culture and address specific health concerns and the role of the healthcare provider.

Lecture Objectives:
- Explore vaping/smoking trends and products.
- Identify potential health risks associated with vaping devices.
- Discuss the role of the healthcare provider.

Perio, Diabetes and CVD
Dr. Susan Maples
Time: 9:00 – 11:00 a.m.
LIVE Credit hours: 2
Course: FR4

Connections and Collaborative Treatment in the Dental Office. The old-school paradigm of treating periodontal disease with a sharp instrument and a string is gone for good. Now we recognize the root causes of this disease are multifactorial including the individual bacteria makeup of the biofilm, hyperglycemia, tobacco, food sensitivities, fungal infections and more. Plus, chronic inflammation and bacterial infiltration now have a proven causative relationship with a heart attack and stroke. It’s our turn to become sophisticated diagnosticians and learn the new paradigm of individualized treatment planning for full mouth disinfection.

Lecture Objectives:
- Etiologies of periodontal disease including genetics, diabetes, nicotine addiction, occlusion and bacterial assay.
- Pathogenesis from chronic periodontal inflammation to cardiovascular disease.
- Bi-directional relationship between Type 2 Diabetes and periodontal disease.
- When and how to monitor HbA1C for successful periodontal therapy.
- How to test for and interpret pathogen saliva testing and how to support full mouth disinfection with antibiotic specificity.
- What it takes for a successful tobacco cessation program in conjunction with full mouth disinfection.

IN Ethics, Jurisprudence and Professional Responsibility
Dr. Harvey Weingarten
Time: 9:00 – 11:00 a.m.
LIVE Credit hours: 2
Course: FR5

Dentists and hygienists are invited to join in a fast paced, interactive entertaining program that fulfills your two-hour requirement for license renewal. The program will provide an opportunity for testing your ethical knowledge and peer interaction on those “sticky situations” every dental professional face in practice. This up to date, insightful review of the Indiana practice acts and rules affecting your practice and patients. You will laugh and learn something as you fulfill your Indiana State Board of Dentistry CE requirement.

Lecture Objectives:
• Engage in peer to peer interaction on dental specific ethical situations.
• Review portions of the Indiana statutes and rules that relate to the practice of dentistry and hygiene.
• Discuss the principles of ethics and code of professional conduct related to dentistry.
• Review and draw out applications to some of the professional responsibilities of dentists and hygienists.

Excellence in Dental Assisting, Part One
Shannon Brinker
Time: 9:00 – 11:15 a.m.
LIVE Credit hours: 2.5
Course: FR6

Shannon and her team of dental assisting experts jointly teach this part one session of a two-part lecture and hands-on workshop combo. This program is designed for the dental assistant, perspectives, and techniques to create success from our side of the chair. Learning together to build congruence and collaboration that results in predictable success. The full day lecture and hands on rotations will cover Digital Photography (What materials are needed · Basics of positioning and framing), Impression Techniques (PVS vs Alginate · Why did I get that pull, scrape, bubble, delamination and void), Infection Control and Sterilization Techniques (Principles and processes of disinfection and sterilization · Personal protective attire and gear for dental personnel safety · Infection prevention strategies that dental staff should follow), Fabricating Exquisite Anterior and Posterior Provisionals (Both indirect and direct provisional techniques · Trim, finish and polish provisionals · Cementation techniques for partial and full coverage posterior provisionals), Whiter, Brighter Healthier Teeth (How to do a whitening consult and understand who is a candidate for each whitening procedure · Differences of Carbamide vs. Hydrogen and type of whitening the patient needs), Rubber Dam Placement and Hemostasis (Choosing the right dental dam for isolation. · Increasing efficiency, productivity and reducing the time required for treatment. · Choosing the Cord and packing instruments · What Hemostasis materials to use · When to use Ferric Sulfate or Aluminum Chloride), and Bonding and Cementations (Dentin adhesives, materials, and application · Light and dual cure bonding technique). Conversation will continue in the afternoon hours, see course number FR12.

Lecture Objectives:
• Dental photography materials, positioning and framing
• Impression techniques
• Infection control and sterilization techniques
• Fabricating Provisionals
• Teeth Whitening
• Rubber Dam Placement and Hemostasis
• Bonding and cementation

Excellence in Dental Hygiene, Part One
Lynn Atkinson
Time: 9:00 – 11:15 a.m.
LIVE Credit hours: 2.5
Course: FR7

Lynn and her team of dental hygiene experts jointly teach this part one session of a two-part lecture and hands-on workshop clinical rotations combo. The full day lecture and hands on rotations will cover Digital Photography (Materials · Positioning and framing), Digital Radiography (Parallel techniques to open contacts · Sensor and patient positioning · How to read a radiograph · Barriers and X-ray bibs · Infection Control issues), Clinical Consultations (Schedule and
orchestrate the appointment · Questions to connect with the wants and needs of the patient · Presenting their treatment plan), Whiter, Brighter Healthier Teeth (Whitening consult · Carbamide vs. Hydrogen), Fluoride in the Dental Practice (Varnishes and the generations · Fluoride foams and gel), Ultrasonic Therapy (Therapy and modes of action · Power Instrumentation · Clinical Techniques), Biofilms (Implications and guidelines · Water quality · Dental unit waterlines), and Ergonomics (Suggested chair positions for you and the patient). Conversation will continue in the afternoon hours, see course number FR13.

Lecture Objectives:
- Dental photography materials, positioning and framing
- Digital radiography
- Clinical consultations
- Teeth whitening
- Fluoride in the dental practice
- Ultrasonic therapy
- Biofilms
- Ergonomics

Basic Life Support Recertification
Kay Maddox and Jay Williamson
Time: 9:30 a.m. – 1:00 p.m.
LIVE Credit hours: 7*
Course: FR8

The goal of the American Safety and Health Institutes BLS for Healthcare Providers and Professional Rescuers is to provide high-quality training in performing CPR both as a single rescuer and as part of a rescue team for adults, children and infants. This program conforms to American Heart Association’s guidelines for cardiopulmonary resuscitation and emergency cardiovascular care. Training is required once per licensure period for hygienists. Training is required for dentists under certain circumstances once per licensure period.

Workshop Objectives:
- Recognize and assess the need for CPR.
- Understand and demonstrate CPR and AED use.
- Pass a skills check off and written exam.

* Dentists and hygienists can claim 2 CE credits per 1 hour of hands-on BLS participation.

AAP Guidelines for the Hygienist
Amanda Apple
Time: 10:30 – 11:30 a.m.
LIVE Credit hours: 1
Course: FR9

Course details will be made available soon.
5 Steps to Practicing Dentistry Pain Free Luncheon
Dr. Bethany Valachi
Time: 11:30 a.m. – 1:00 p.m.
LIVE Credit hours: 1.5
Course: FR10
Cost: $30

While enjoying a nice, healthy lunch, Dr. Bethany Valachi will present on the 5 Steps to Practicing Dentistry Pain Free. Dr. Valachi describes why dental professionals are prone to painful muscle imbalances and require special exercise and pain management techniques to avoid pain syndromes, injury or even early retirement. After lunch, the audience actively participate in chairside stretching, postural exercise and trigger point discovery in this engaging lecture, delivered with energy and humor. Attendees leave with knowledge they can apply immediately to improve their overall health.

Lecture Objectives:
- Corrective techniques for muscle imbalances.
- Ways to avoid pain syndromes, injury or early retirement.
- How to improve your overall health.

The Art of a Beautiful Smile
Dr. George Kirtley
Time: 1:15 – 3:15 p.m.
LIVE Credit hours: 2
Course: FR11

The initial focus of this lecture appeals to the artistic aspect of what we do through understanding the interrelationship between the face and the smile/teeth in designing a smile. This takes into consideration Facial Reference lines, Golden Proportion, Natural Reoccurring Proportion, Shade selection, Physical Beauty and our interpretation of it, tooth design and it’s impact on the overall smile, variations of preparation design to accommodate arch length inadequacy(crowding) and arch length redundancy(excess spacing), the concepts of perception and illusion and how they are used in esthetic smile design, use of the art form of cosmetic digital imaging in establishing smile design and in laboratory communication and the use of TEK-SCAN analysis to finish our cases. This lecture entails the preoperative analysis of a patient’s smile using digital photography and the use of cosmetic smile imaging using Envision A Smile cosmetic imaging software. It addresses the successful methods and techniques used in consultations to present the possibilities to the inquiring patient and how to make case presentations relaxed, rewarding and well received.

Lecture Objectives:
- Benefits of specific cosmetic imaging software.
- Successful consultations resulting in patient acceptance.
- Case presentations.

Excellence in Dental Assisting, Part Two
Shannon Brinker
Time: 1:15 – 3:15 p.m.
LIVE Credit hours: 2
Course: FR12
Continued conversation from the morning hours, see course number FR6. Shannon and her team of dental assisting experts jointly teach this part one session of a two-part lecture and hands-on workshop combo. This program is designed for the dental assistant, perspectives, and techniques to create success from our side of the chair. Learning together to build congruence and collaboration that results in predictable success. The full day lecture and hands on rotations will cover Digital Photography (What materials are needed · Basics of positioning and framing), Impression Techniques (PVS vs Alginate · Why did I get that pull, scrape, bubble, delamination and void), Infection Control and Sterilization Techniques (Principles and processes of disinfection and sterilization · Personal protective attire and gear for dental personnel safety · Infection prevention strategies that dental staff should follow), Fabricating Exquisite Anterior and Posterior Provisionals (Both indirect and direct provisional techniques · Trim, finish and polish provisionals · Cementation techniques for partial and full coverage posterior provisionals), Whiter, Brighter Healthier Teeth (How to do a whitening consult and understand who is a candidate for each whitening procedure · Differences of Carbamide vs. Hydrogen and type of whitening the patient needs), Rubber Dam Placement and Hemostasis (Choosing the right dental dam for isolation · Increasing efficiency, productivity and reducing the time required for treatment · Choosing the Cord and packing instruments · What Hemostasis materials to use · When to use Ferric Sulfate or Aluminum Chloride), and Bonding and Cementations (Dentin adhesives, materials, and application · Light and dual cure bonding technique).

### Lecture Objectives:
- Dental photography materials, positioning and framing
- Impression techniques
- Infection control and sterilization techniques
- Fabricating Provisionals
- Teeth Whitening
- Rubber Dam Placement and Hemostasis
- Bonding and cementation

### Excellence in Dental Hygiene, Part Two

**Lynn Atkinson**

**Time:** 1:15 – 3:15 p.m.

**LIVE Credit hours:** 2

**Course:** FR13

Continued conversation from the morning hours, see course number FR7. Lynn and her team of dental hygiene experts jointly teach this part one session of a two-part lecture and hands-on workshop clinical rotations combo. The full day lecture and hands on rotations will cover Digital Photography (Materials · Positioning and framing), Digital Radiography (Parallel techniques to open contacts · Sensor and patient positioning · How to read a radiograph · Barriers and X-ray bibs · Infection Control issues), Clinical Consultations (Schedule and orchestrate the appointment · Questions to connect with the wants and needs of the patient · Presenting their treatment plan), Whiter, Brighter Healthier Teeth (Whitening consult · Carbamide vs. Hydrogen), Fluoride in the Dental Practice (Varnishes and the generations · Fluoride foams and gel), Ultrasonic Therapy (Therapy and modes of action · Power Instrumentation · Clinical Techniques), Biofilms (Implications and guidelines · Water quality · Dental unit waterlines), and Ergonomics (Suggested chair positions for you and the patient).

### Lecture Objectives:
- Dental photography materials, positioning and framing
- Digital radiography
- Clinical consultations
• Teeth whitening
• Fluoride in the dental practice
• Ultrasonic therapy
• Biofilms
• Ergonomics

HIPAA Update for the Dental Professional
Steven Mitchell
Time: 1:30 – 2:30 p.m.
LIVE Credit hours: 1
Course: FR14

Dentists and hygienists are invited to join in this fast paced, interactive entertaining program that fulfills your annual training requirement for federal HIPAA rules. This program will provide a quick overview of the HIPAA and its various parts; walk through the dental office applications; review of HIPAA enforcement and most frequently asked questions and concerns.

Lecture Objectives:
• Review the major sections of HIPAA including Coding, Privacy, Security, NPI and HITECH.
• Understand the patient interaction concerns and applications for HIPAA.
• Review the enforcement of HIPAA including Breach of Notification, Common violations, fines and punishments.
• Discuss steps in a HIPAA Audit.

Fitness 101 for the Dental Professional
Dr. Bethany Valachi
Time: 1:30 – 3:00 p.m.
LIVE Credit hours: 1.5
Course: FR15

The delivery of dental care is demanding on the body. Dental professionals are prone to unique muscle imbalances and require special exercise, postural techniques, and fitness guidelines to avoid pain syndromes, injury or early retirement. This research-based seminar that Bethany delivers with energy and humor will provide attendees which knowledge that they can apply immediately to improve their (and their patient’s) overall health.

Lecture Objectives:
• Affects to the body of dental care professionals.
• Best preventive exercises for you and your team.
• Overall health knowledge.

Oral Health and Homeopathic Trends
Lancette VanGuilder
Time: 1:30 – 3:00 p.m.
LIVE Credit hours: 1.5
Course: FR16
Holistic and alternative medicine trends are on the rise. More and more people are seeking out natural ways to feel better, improve their health and minimize the need for harmful chemicals and invasive procedures. The dental team can serve as a valuable resource for optimal oral and overall health. This course will provide background on natural healing practices as well as an overview of current oral and homeopathic trends and alternative medicine culture.

Lecture Objectives:
- Understand cultural diversity and the role it plays in the dental setting.
- Discuss research and literature regarding alternative medicine trends.
- Manage discussions around current oral health and homeopathic trends.
- Discuss oral health considerations for homeopathic populations.
- Review current professional recommendations.

First Aid in the Dental Practice
Kay Maddox and Jay Williamson
Time: 1:30 – 3:00 p.m.
LIVE Credit hours: 3*
Course: FR17

This is the basic first aid renewal course focusing on wound care and caring for in-office medical emergencies.

Workshop Objectives:
- Basic wound care and in office care.
- Recognition and in office care for Heart attack, stroke, diabetes, seizures, and proper use of an epi pen during anaphylaxis.
- Recognition in office care of head trauma and broken bones.

* Dentists and hygienists can claim 2 CE credits per 1 hour of hands-on participation.

Seeing in the Mouth with Super-Powered Eyes
Dr. Susan Maples
Time: 1:30 – 3:30 p.m.
LIVE Credit hours: 2
Course: FR18

Total Health Dentistry and Practice Profitability. Would you like to position your practice as a leader in your community and reduce your dependency on insurance? Would you like to inspire patients toward a lifetime of dental and overall health? Learn how the trends in lifestyle related illnesses such as obesity, diabetes, heart disease, sleep apnea and acid reflux closely intertwine with periodontal disease, caries, and oral cancer. Systemic disease screening, intervention and facilitation are possible, right in the dental chair. This program will help you add new sources of revenue, lift your morale, attract quality new patients, and build physician referral relationships.

Lecture Objectives:
- Connect the many links between oral disease and systemic disease.
- Identify risk factors and screening tools for systemic diseases.
- Transition from pharmaceuticals to food for health.
• Begin Facilitating lasting health change behavior in children and adults.
• Build infant, children, teen & geriatric systemic health programs.
• Grow your network by turning Physician referrals into strong co-referral relationships.
• Become a niche market by building a Total Health dental practice in your community.

OSHA & Infection Control
Kay Maddox
Time: 3:00 – 4:00 p.m.
LIVE Credit hours: 1
Course: FR19

The goal of this lecture is to help create a safe working environment for dental professionals. The keynote topics presented are exposure control, infection prevention, post exposure management protocols and record keeping. Annual training is mandated by Federal Regulation.

Lecture Objectives:
• Understand the risk of exposure to Bloodborne Pathogens and Hazardous Chemicals in the workplace.
• Gain insight on use, storage, appropriate care and safe disposal of Personal Protective Equipment (PPE).
• Acquire knowledge of and correct use of Safety Data Sheets (SDS).
• Learn the value of an Emergency Preparedness Action Plan.

Saturday, May 15

Courageous Conversations: Mastering the important conversations you’ve been avoiding
Katherine Eitel Belt
Time: 8:45 – 10:45 a.m.
LIVE Credit hours: 2
Course: SA1

A cornerstone of productive, positive work cultures is the ability to communicate within a team with compassion, accountability, non-judgement, and accuracy. This presentation will help owners, managers, and team members stop avoiding these important conversations and learn to embrace and succeed with them by using a self-management checklist and a simple 4-step conversation framework. This presentation includes real-life examples, live demonstration, and tremendous inspiration about what can be accomplished both professionally and personally by succeeding with necessary conversations about broken agreements, under performance, non-participation, negativity, or toxic behavior. Learn a life-changing way to improve leadership, relationships, and results.

Lecture Objectives:
• 4-step self-management checklist.
• 4-part courageous conversation framework.
• How to lead and coach others to unlock their potential and create alignment and accountability.

Stay Out of Jail: Avoid coding errors
Dr. Charles Blair
Time: 8:45 – 11:15 a.m.
Coding errors are predictable in today's dental practice. Learn the top coding errors and how not to make them! You will also receive new, valuable information on some of the “hot” sections of the CDT code, which you can use to identify and “fix” coding problems that lurk in your practice. Most practices can expect legitimate net increases in cash flow immediately by learning how to do it right. Based on several thousand dental practices studied, these common problems were identified: Consistent Coding Errors, Clinical Protocol Issues, Potentially Fraudulent Activities. Dealing with dental insurance is overwhelming but key strategies can save you time, prevent hassles, and keep you out of jail. You will receive essential tools to properly file dental insurance claims and calculate primary and secondary insurance receipts. In addition, co-pay forgiveness, discounting, multiple fee positioning, patient gifts, falsifying NPI numbers and even PPO strategies will be discussed. Stop leaving money on the table, as PPOs dominate the marketplace - a tipping point! Who Should Attend? General Dentists, New Dentists, Hygienists, Business Managers, Staff, and Spouses.

Lecture Objectives:
• Learn through predictive error correction.
• How to avoid typical coding errors.
• Proper narratives and documentation.
• Co-pay forgiveness, discounting, multiple fees, NPI numbers, etc.
• Properly handle patient gifts, evaluate and deal with PPOs.
• Deal with the unclaimed property office.

Prescription Opioid Crisis: Impact on dental pain management
Karen Baker
Time: 9:00 – 11:00 a.m.
LIVE Credit hours: 2
Course: SA3

Over promotion and over prescribing of opioids has contributed to the current public health emergency we face in the U.S. Dentists write 6% of acute use opioid prescriptions but generally prescribe very few tablets per prescription. To what extent are we contributing to the development of opioid Substance Use Disorders and how can we modify our prescribing behaviors to minimize patient risk? We will outline specific strategies designed to identify the safety of prescribing opioids based on individual patient characteristics. Patient education on safe pain relief will also be reviewed. Extensive and very current handouts will be provided to maximize the chairside value of this vitally important information. This lecture satisfies the Indiana State Board of Dentistry's two-hour Opioid Abuse training licensure requirement.

Lecture objectives:
• Discuss the extent of the opioid abuse problem in the U.S. and in your state.
• Recognize the role of the dentist in contributing to the current public health emergency.
• Explain the relative pain relief effectiveness of non-opioid and opioid agents in acute pain.
• Discuss the benefits and risks of specific pain control regimens for effective dental analgesia.

Cementation and Ceramics 2021, Part One
Dr. David Hornbrook
Time: 9:00 – 11:00 a.m.
Dentistry is changing faster today than anytime in modern history. The role of the monolithic restorations, Universal Adhesives, and digital, needs to be understood and implemented in every dental practice. As a practicing clinician and as the Director of Education and Technology at Utah Valley Dental Lab, Dr. David Hornbook has a very unique perspective of these changes in what he has coined “living on both sides of the Bench”. With a practice focused on metal-free, all-ceramic Aesthetic based dentistry, Dr. Hornbrook understands the importance of predictability, ease of use, and long-term success when deciding which restorative material and cementation option will provide the best results. As the Director of Technology at a State-of-the-Art Dental Lab, his day to day interaction with ceramists and other clinicians provides him a thorough understanding of the problems both these groups face and how they are overcoming challenges and benefitting from CAD:CAM, Digital Wax-ups and Design, and high strength, aesthetic ceramic materials. Conversation will continue in the afternoon hours, see course number SA12.

**Lecture Objectives:**
- Esthetic, monolithic ceramics and when to use what.
- Deciphering the new dentinal adhesive agents and how can we combine ease-of-use with long-term predictability.
- When to adhesively “bond” and when we can use “Luting” agents and what’s available.
- PMMA long-term provisionals and how they are used to provisionalize implant sites and help sequence Full Mouth Rehabilitations.
- Bio-stimulating cements: how and when they can and should be used.
- Achieving highly Aesthetic anterior Implant results using the “H” Abutment.
- New changes in implant designs that allow for Screw-Retained Implant crowns where traditional designs made this impossible.
- The new milling machines for ZrO2, Lithium Disilicate and resins, to yield more accurate and detailed restorations.
- Use of a computer-assisted-anesthetic delivery device to limit the amount of anesthesia used and allows for evaluation of Smile Designs with full lip mobility.

**Wake Up to Sleep: Introduction to Dental Sleep Medicine**

Dr. Steve Green  
Time: 9:15 – 10:15 a.m.

In this power hour crash course on dental sleep medicine introductory course, Dr. Green will cover what is involved in providing dental sleep medicine services to your patient, why dentists play such a critical role in dental sleep medicine and how you can get started first thing Monday morning. The more advanced session will be offered in course SA8.

**Lecture Objectives:**
- Importance of dentists to offering dental sleep medicine services.
- Basic sleep fundamentals and protocols.
- Immediate ways you can incorporate dental sleep medicine into your practice.
Excellence in Dental Assisting, Part One
Shannon Brinker
Time: 9:15 – 11:30 a.m.
LIVE Credit hours: 2.5
Course: SA6

Shannon and her team of dental assisting experts jointly teach this part one session of a two-part lecture and hands-on workshop combo. This program is designed for the dental assistant, perspectives, and techniques to create success from our side of the chair. Learning together to build congruence and collaboration that results in predictable success. The full day lecture and hands on rotations will cover Digital Photography (What materials are needed · Basics of positioning and framing), Imression Techniques (PVS vs Alginate · Why did I get that pull, scrape, bubble, delamination and void), Infection Control and Sterilization Techniques (Principles and processes of disinfection and sterilization · Personal protective attire and gear for dental personnel safety · Infection prevention strategies that dental staff should follow), Fabricating Exquisite Anterior and Posterior Provisionals (Both indirect and direct provisional techniques · Trim, finish and polish provisionals · Cementation techniques for partial and full coverage posterior provisionals), Whiter, Brighter Healthier Teeth (How to do a whitening consult and understand who is a candidate for each whitening procedure · Differences of Carbamide vs. Hydrogen and type of whitening the patient needs), Rubber Dam Placement and Hemostasis (Choosing the right dental dam for isolation · Increasing efficiency, productivity and reducing the time required for treatment · Choosing the Cord and packing instruments · What Hemostasis materials to use · When to use Ferric Sulfate or Aluminum Chloride), and Bonding and Cementations (Dentin adhesives, materials, and application · Light and dual cure bonding technique). Conversation will continue in the afternoon hours, see course number SA13.

Lecture Objectives:
• Dental photography materials, positioning and framing
• Impression techniques
• Infection control and sterilization techniques
• Fabricating Provisionals
• Teeth Whitening
• Rubber Dam Placement and Hemostasis
• Bonding and cementation

Excellence in Dental Hygiene, Part One
Lynn Atkinson
Time: 9:15 – 11:30 a.m.
LIVE Credit hours: 2.5
Course: SA7

Lynn and her team of dental hygiene experts jointly teach this part one session of a two-part lecture and hands-on workshop clinical rotations combo. The full day lecture and hands on rotations will cover Digital Photography (Materials · Positioning and framing), Digital Radiography (Parallel techniques to open contacts · Sensor and patient positioning · How to read a radiograph · Barriers and X-ray bibs · Infection Control issues), Clinical Consultations (Schedule and orchestrate the appointment · Questions to connect with the wants and needs of the patient · Presenting their treatment plan), Whiter, Brighter Healthier Teeth (Whitening consult · Carbamide vs. Hydrogen), Fluoride in the Dental Practice (Varnishes and the generations · Fluoride foams and gel), Ultrasonic Therapy (Therapy and modes of action · Power Instrumentation · Clinical Techniques), Biofilms (Implications and guidelines · Water quality · Dental unit
waterlines), and Ergonomics (Suggested chair positions for you and the patient). Conversation will continue in the afternoon hours, see course number SA14.

**Lecture Objectives:**
- Dental photography materials, positioning and framing
- Digital radiography
- Clinical consultations
- Teeth whitening
- Fluoride in the dental practice
- Ultrasonic therapy
- Biofilms
- Ergonomics

**Sweet Dreams are Made of ZZZ’s! Advancements in Dental Sleep Medicine**

**Dr. Steve Green**
**Time:** 10:45 – 11:45 a.m.
**LIVE Credit hours:** 1
**Course:** SA8

In this more advanced power hour crash course on dental sleep medicine, Dr. Green will review current guidelines, discuss medical billing, and continued patient care. The introductory session will be offered in course SA5.

**Lecture objectives:**
- Review current literature, guidelines and case studies.
- How to medically bill for dental sleep medicine, including Medicare.
- Managing side effects of oral device therapy.

**Drinks Destroy Teeth**

**Speaker TBD**
**Time:** 11:00 a.m. – Noon
**LIVE Credit hours:** 1
**Course:** SA9

Course details will be available soon.

**New Dentist Program: Start Smart/Stay Smart Luncheon**

**Dr. Charles Blair**
**Time:** 11:30 a.m. – 1:00 p.m.
**LIVE Credit hours:** 1.5
**Course:** SA10

Join Dr. Blair and other colleagues for this lunch and learn. This course focuses on the unique challenges that face new dentists today. Topics include: • Are you deciding between a “cold start” and buy-in? • Are you choosing the right CPA and advisors? • Are you evaluating a for-sale practice? • Is a DSO for you? • Do you have hiring and labor cost issues? • Are you establishing clinical protocols? • Are you setting your fees properly? • Are you avoiding fraudulent coding? All these questions, plus many more, will be addressed in the space of just a few enlightening and life-changing hours.

Lecture Objectives:
- Learn whether a cold start or buy-in is right for them.
- Common mistakes made by new doctors and how to avoid them.
- Evaluate the busyness and profitability of a practice.

Have Them at Hello! Unscripted telephone skills for the exceptional practice
Katherine Eitel Belt
Time: 1:45 – 3:15 p.m.
LIVE Credit hours: 1.5
Course: SA11

Throw out those old, tired scripts! You can be amazingly effective and still be YOU! In this high-energy presentation, Katherine Eitel Belt, Dentistry’s Unscripted Communication Expert, shares four simple yet innovative steps to polish your telephone skills and improve your results. Discover how to create consistency of message without using a script and increase productivity tomorrow with incoming new patient calls, including price shoppers and insurance callers. Learn to use a call evaluation process that can make a true, positive difference and accelerate your team training. With conversion rates hovering around 35% and 40% of calls going unanswered in the average dental office, the lost revenue and opportunities are staggering. Whether you are a referral-based practice or market externally, this course will dramatically improve your success in converting more calls to appointments, increasing your marketing ROI, and cementing your reputation as a practice with extraordinary patient service.

Lecture Objectives:
- Use a 4-part new patient call framework instead of a script.
- Handle difficult callers with ease such as price shoppers and insurance questions.
- Implement a call evaluation and training program your team will love.
- Measure your results accurately.

Cementation and Ceramics 2021, Part Two
Dr. David Hornbrook
Time: 1:45 – 3:45 p.m.
LIVE Credit hours: 2
Course: SA12

Continued conversation from the morning hours, see course number SA4. Dentistry is changing faster today than anytime in modern history. The role of the monolithic restorations, Universal Adhesives, and digital, needs to be understood and implemented in every dental practice. As a practicing clinician and as the Director of Education and Technology at Utah Valley Dental Lab, Dr. David Hornbrook has a very unique perspective of these changes in what he has coined “living on both sides of the Bench”. With a practice focused on metal-free, all-ceramic Aesthetic based dentistry, Dr. Hornbrook understands the importance of predictability, ease of use, and long-term success when deciding which restorative material and cementation option will provide the best results. As the Director of Technology at a State-of-the-Art Dental Lab, his day to day interaction with ceramists and other clinicians provides him a thorough understanding of the problems both these groups face and how they are overcoming challenges and benefitting from CAD:CAM, Digital Wax-ups and Design, and high strength, aesthetic ceramic materials.
Lecture Objectives:

- Esthetic, monolithic ceramics and when to use what.
- Deciphering the new dentinal adhesive agents and how can we combine ease-of-use with long-term predictability.
- When to adhesively "bond" and when we can use “Luting” agents and what’s available.
- PMMA long-term provisionals and how they are used to provisionalize implant sites and help sequence Full Mouth Rehabilitations.
- Bio-stimulating cements: how and when they can and should be used.
- Achieving highly Aesthetic anterior Implant results using the “H” Abutment.
- New changes in implant designs that allow for Screw-Retained Implant crowns where traditional designs made this impossible.
- The new milling machines for ZrO2, Lithium Disilicate and resins, to yield more accurate and detailed restorations.
- Use of a computer-assisted-anesthetic delivery device to limit the amount of anesthesia used and allows for evaluation of Smile Designs with full lip mobility.

Excellence in Dental Assisting, Part Two
Shannon Brinker
Time: 1:45 – 3:45 p.m.
LIVE Credit hours: 2
Course: SA13

Continued conversation from the morning hours, see course number SA6. Shannon and her team of dental assisting experts jointly teach this part one session of a two-part lecture and hands-on workshop combo. This program is designed for the dental assistant, perspectives, and techniques to create success from our side of the chair. Learning together to build congruence and collaboration that results in predictable success. The full day lecture and hands on rotations will cover Digital Photography (What materials are needed · Basics of positioning and framing), Impression Techniques (PVS vs Alginate · Why did I get that pull, scrape, bubble, delamination and void), Infection Control and Sterilization Techniques (Principles and processes of disinfection and sterilization · Personal protective attire and gear for dental personnel safety · Infection prevention strategies that dental staff should follow), Fabricating Exquisite Anterior and Posterior Provisionals (Both indirect and direct provisional techniques · Trim, finish and polish provisionals · Cementation techniques for partial and full coverage posterior provisionals), Whiter, Brighter Healthier Teeth (How to do a whitening consult and understand who is a candidate for each whitening procedure · Differences of Carbamide vs. Hydrogen and type of whitening the patient needs), Rubber Dam Placement and Hemostasis (Choosing the right dental dam for isolation · Increasing efficiency, productivity and reducing the time required for treatment · Choosing the Cord and packing instruments · What Hemostasis materials to use · When to use Ferric Sulfate or Aluminum Chloride), and Bonding and Cementations (Dentin adhesives, materials, and application · Light and dual cure bonding technique).

Lecture Objectives:

- Dental photography materials, positioning and framing
- Impression techniques
- Infection control and sterilization techniques
- Fabricating Provisionals
- Teeth Whitening
Rubber Dam Placement and Hemostasis
Bonding and cementation

Excellence in Dental Hygiene, Part Two
Lynn Atkinson
Time: 1:45 – 3:45 p.m.
LIVE Credit hours: 2
Course: SA14

Continued conversation from the morning hours, see course number SA7. Lynn and her team of dental hygiene experts jointly teach this part one session of a two-part lecture and hands-on workshop clinical rotations combo. The full day lecture and hands on rotations will cover Digital Photography (Materials · Positioning and framing), Digital Radiography (Parallel techniques to open contacts · Sensor and patient positioning · How to read a radiograph · Barriers and X-ray bibs · Infection Control issues), Clinical Consultations (Schedule and orchestrate the appointment · Questions to connect with the wants and needs of the patient · Presenting their treatment plan), Whiter, Brighter Healthier Teeth (Whitening consult · Carbamide vs. Hydrogen), Fluoride in the Dental Practice (Varnishes and the generations · Fluoride foams and gel), Ultrasonic Therapy (Therapy and modes of action · Power Instrumentation · Clinical Techniques), Biofilms (Implications and guidelines · Water quality · Dental unit waterlines), and Ergonomics (Suggested chair positions for you and the patient).

Lecture Objectives:
- Dental photography materials, positioning and framing
- Digital radiography
- Clinical consultations
- Teeth whitening
- Fluoride in the dental practice
- Ultrasonic therapy
- Biofilms
- Ergonomics

Stay Out of Jail: Excel in insurance administration
Dr. Charles Blair
Time: 2:00 – 3:30 p.m.
LIVE Credit hours: 1.5
Course: SA15

Changes in the healthcare industry, such as the Affordable Care Act and the trend to integrate oral health and primary medical care is bringing many new challenges to the dental practice. There is an increased need for the dentist and team members to become familiar with both ICD-10-CM (diagnosis) and CPT (medical procedure) codes. This basic course is designed to be an introduction and eye opener to medical dental cross coding. This course will equip the participant with the basic knowledge of ICD-10-CM and CPT code sets to successfully complete a medical claim form. Topics include, but are not limited to trauma, sleep apnea, extractions, implants, TMJ/TMD, biopsies, and CBCT. The strategies presented are based on Dr. Blair’s publication, Medical Dental Cross Coding with Confidence, which takes the “voodoo” out of medical coding. Who Should Attend? Dentists, New Dentists, Business Managers, Staff, and Spouses.

Lecture Objectives:
• Understand the purpose of the different code sets used in reporting medical procedures, including CPT, HCPCS and ICD-10-CM.
• Identify the most common dental procedures submitted to medical payers.
• Gain a basic knowledge of how to submit claims to a medical payer using the CMS 1500 (02-12) claim form.

IDA/IDAA Joint CE
Dr. Bill Paveletz
Time: 2:00 – 4:00 p.m.
LIVE Credit hours: 2
Course: SA16

Course details will be available soon.

Drug Reactions and Interactions
Karen Baker
Time: 2:00 – 4:00 p.m.
LIVE Credit hours: 2
Course: SA17

Dental patients are becoming more chemically challenged which means that clinicians must consider the dental treatment impact of chronic drug therapy or chemical exposure. This program will provide clinically useful information on identification and management of intra-oral drug and chemical effects and potential drug interactions with dental drugs. Drug-induced effects such as bruxism, increased gag reflex, osteonecrosis of the jaw, candidosis and xerostomia will be examined. Chemical effects such as mucosal irritation, sensitivity and ulcerations will also be described. Extensive handouts will supplement this fast-paced lecture with emphasis on practical clinical management of medicated dental patients.

Lecture Objectives:
• Describe the most common causes of xerostomia, taste disorders, oral pigmentation, osteonecrosis of the jaw, chemical sensitivity and mucositis.
• Discuss dental management strategies for xerostomia, halitosis and mucositis.
• List four chronic medications that limit vasoconstrictor dosage.

Register Online at IN Dental.org/Register