

Minutes

Dental Practice Committee/Subcommittee Chairs
Friday, January 11, 2019 10:00 am-12:00 pm EST
ZOOM Online Meeting

Attending: Drs. Jeff Stolarz (Chair), Kristin Collard, Karen Ellis, Geoffrey Glogas, Nicolette Polite, Jason Flannagan (Dental Benefit), John Loeffler, Stephen Pritchard (Well Being) Thomas Barrick (Peer Review), Ed Popcheff (IDA Staff), Ed Rosenbaum (IDA staff) and Jay Dziwlik (IDA staff)

Absent: Drs. Rekha Chaudhari and Terrance O'Neill (Dental Education,)

I. Welcome and Introductions

Dr. Stolarz opened the ZOOM meeting at 10 am. Welcomed all and thanked them for their leadership and time to serve.

Committee reviewed and approved the September 7, 2018 meeting minutes. Dr. Ellis moved and seconded by Dr. Collard. Committee approve as submitted.

II. Report from each subcommittee chair (3-5 minutes each; what is the charge of subcommittee; priorities of subcommittee)

Dental Benefits – Dr. Flannagan reported that group is getting ready to meet on January 25th. Dr. Mihalo is going to provide and ADA update in dental benefits. Committee is going to look at activity on recent Insurance administrative activities. IDA staff asked for a couple of the recent examples of helping dentists directly with a third party. Dr. Flannagan likes this as a member benefit to watch what's going on with third parties; using connections with the insurance companies to try to smooth out problems, and it gives us a inside track on changes to insurance carriers changes, administration practices. One idea came up to possibly have a online complaint form for third party issues.

Well Being – Dr. Pritchard explained the purpose of wellness to keep people out of the legal system and described how wellness works which is one of the assignments from the last meeting. Currently there are 19 dentists in the program. Some of these are active and some are in monitoring program. There monitoring program five years for dentists in recovery. He emphasized the high level of confidentiality throughout the program. Currently the committee is reviewing and considering rewriting the procedure and policy manuals to reflect current laws, practices, etc. The subcommittee is reviewing Florida's policies and using them as a good example. This service is open to all dentists, members and nonmembers. Current research highlights that anywhere from 5-10% of the population is impaired and or struggling with addiction. With our membership numbers the subcommittee knows there are more dentists in need. Dr. Stolarz asked again for Wellness to consider some sort of promotion or an article to explain and demonstrate the value of Wellness. Dr. Stolarz shared that

there are personal stories of success out in the dental community that could encourage others to recovery. Dr. Stolarz would be willing to work to get a story out about this.

Peer Review – Dr. Nicolette Polite and Dr. Thomas Barrick are the new co chairs to the subcommittee after Dr. Jones resigned last fall. 2017 – 49 cases; 2018-71 cases and 2019 with 1 case year to date. Some of the uptick in cases may have to do with ease of reporting with all forms now online. The 2017 numbers seemed low to the average of 60 annually. IDDS with its higher membership numbers does have most of the cases with 25 or so. The subcommittee is meeting at the end of January to discuss and plan their March Annual Peer Review Workshop. Policies are being discussed and looking at merging representation in the smaller components. Subcommittee co chairs will be meeting with the IDA Board of Trustees Jan. 26th to discuss the peer review mechanism. Peer Review is not a dentist to dentist compliant process. It is primarily a patient complaint mechanism. Dr. Nicolette discussed the great value the program has for members including: value reducing frustration, heartache, and stress over a complaint. Value in saving court and attorney fees and time in courts all which are very expensive. Dr. Barrick shared a recent malpractice case was finally closed after 10 years. Average court cases last over a year for medical complaints. IDA staff will research any statistics that would help give IDA a number of savings that peer review offers vs Courts (i.e Average dental malpractice claim is \$5,000 or average medical court costs are \$25,000; look at the value of peer review). Dr. Loeffler asked about getting a statistic report fro the committee. Peer Review will get a report to us.

Dental Education – Dr. O'Neill was absent this meeting but met October 12th to discuss student events, review strategic priorities which included looking at a plan for all four years of dental school, enhancing dental education, investigating a dental education summit in the future. New Dean Search is ongoing and Dr. Fridh, IDA president is on the committee.

- III. Subcommittees invited to leave the call
Dr. Stolarz thanked the subcommittee chairs and asked them to forward any goals they would like included in a report of the committee to the IDA board.
- IV. Update on IDA Dental Rx Guide
IDA staff reviewed the current finances. There have been 504 guides so far for \$11,885. The expenses to produce were \$6,150 for a total profit so far of \$5,735. Future work includes a push in IDA communications, use as a lead story on the website; and push to fourth years. One suggestion was to put together a online PDF download along with a hard copy for \$30. IDA staff will explore the getting this online and promoted.

V. Spring Dental Student event
Committee discussed; Food and Drink Social and Indian's game as a priority this coming spring. Future options looking at roller girls, breweries options, craft cocktails; WBA, zoo, other options. IDA staff to find suggestions and information for future events.

VI. Annual to do list for dentists and dental practice.
Dr. Glogas suggested this idea from the assignment Dr. Stolarz gave last meeting, "to come up with ideas to help dentists succeed." Dr. Glogas described his idea and introduced the thought of creating a annual to do list of things that need to be done by dentists or dental practices. Committee loves the idea and wanted to begin to compile. For Example:

X-ray heads checked every....

Renew dental licenses

Renew CSR licenses

Annual trainings – OSHA, HIPAA

Posters

Dr. Stolarz asked for each committee member to ask at next gathering of board meetings, study club to ask about potential to do list items to present at the next April 5th meeting. The committee asked to review and old document, "IDA Roadmap for Success" as a possible rewrite, revision of that document. IDA staff will locate and distribute a copy to committee members.

VII. Committee chair meeting with Board
Dr. Stolarz shared that he has been invited to visit the IDA Board of Trustees for their Jan. 26th meeting. He will be discussing peer review changes, work of the committee and share his suggestions on the committee restructuring so far.

Review Dental Practice committee charge (helping dentists and dental practices succeed) and the IDA Strategic Plan (attached)

Committee reviewed the charges for each subcommittee from last meeting

Dental Benefits

- Create a "sounding board" promotion, process for members to call for help with insurance problems – in process
- Develop contacts, liaisons with insurance companies to address and attempt to solve those problems- ongoing
- Create a list of suggested changes to policies, legislation in area of dental benefits that always includes a improvement benefit for the patient

Dental Education

- Create a IDA experience over the four years of dental school for a student. In process

- Determine how the IDA can enhance the IUSD dental education process and what lessons IDA would like students to learn to be better Indiana dentists in process
- Investigate hosting a dental education summit for Indiana including dental educators from across the state. In process

Peer Review

- Establish Regional Committees – In process
- Investigate conversations with Dental Management Service Organizations to explore how to collaborate and improve the peer review process with those organizations

Well Being

- ~~Present and explain the process and scope of IDA Well Being at a future committee meeting~~ Completed
- Develop a membership communication plan to encourage more members to take advantage of IDA Well Being program

VIII. New Business/Future meetings

Dr. Ellis brought up concern about suicide wellness with the recent double suicide of dentists in Indianapolis area. Committee agreed to forward a request to wellness subcommittee to research and gather suicide resources we could share with dentists.

Dr. Stolarz has called a April 5th meeting at 10 am. Adjourned at 11:55 am

Dental Practice Committee (DPC) - charged with helping dentists and dental practices succeed. The new Dental Practice Committee has the overarching responsibility of helping members and their practices be successful. The Committee will be assisted by four subcommittees, described below

Dental Education Subcommittee – The subcommittee will serve as liaison to IUSD and focus on dental education related issues.

Dental Benefit Programs Subcommittee – Previously the Council on Dental Benefit Programs, the subcommittee will focus on third party payer issues and their inherent effect on dental practices.

Peer Review Subcommittee – Previously the Council on Peer Review, the subcommittee will oversee management of the Peer Review program, plan training and guidance to local peer review chairs and staff, and, if needed, serve as the appeal board for any local peer review decisions.

Well Being Subcommittee – Previously the Council on Well Being, the subcommittee will oversee management of the Well Being program and its contract clinical coordinator.