

# Minutes

Dental Practice Committee/Subcommittee Chairs  
Friday, November 8, 2019 10:00 am-12:00 pm EST  
ZOOM Online Meeting

Attending: Drs. Jeff Stolarz (Chair), Geoffrey Glogas, Stephen Pritchard, Nicolette Polite, Jay Dziwlik (IDA staff) and Ed Rosenbaum (IDA staff)

Absent: Drs. Rekha Chaundhari, Kristin Collard, Jason Flannagan (Dental Benefits), John Loeffler, and Terrance O'Neill (Dental Education)

I. Welcome and Introductions

Dr. Stolarz called meeting to order at 10:06 am. Role call taken.

April 5<sup>th</sup> meeting minutes were approved as submitted.

No quorum present from the September 20, 2019 meeting so there are no minutes to approve

II. Review Dental Practice committee charge (helping dentists and dental practices succeed) and the IDA Strategic Plan (attached)

Committee chair directed committee to meeting packet documents.

III. Report from each subcommittee chair

Well Being report from Dr. Pritchard

- Currently monitoring 16 people in the IDA Well Being program
- August attended the ADA Wellness program with 40 other dentists from around the country. Many programs are very small. I.e. California has 3 dentists in the state program. Lots of discussion on volunteer succession with new chair. Mental health/burn out issues was another major topic.
- Discussion about five case situations.
- Dr. Pritchard discussed idea on other well being issues. AIR participant, Dr. Kano Wilson is planning to collect resources, write articles and create tools to help dentists and dental practices with burnout, suicide prevention and general wellness tips. Considering various membership communication plan to encourage more members to take advantage of IDA Well Being program

Peer Review report from Dr. Polite

- Subcommittee meets every week to discuss case data, questions or concerns.
- 61 cases opened in 2019 compared with 71 cases in 2018. Larger components have more cases and that follows populations.
- Committee has recently stopped seeing a dentists cases from Ft. Wayne.
- Eastern Indiana has a new case manager, Dr. Angela Burke.

- March 13, 2020 is the date scheduled for the Peer Review workshop.

#### Dental Benefits

Ed Rosenbaum as staff liaison reported on the work for third party disputes. IDA is clarifying the processes to record and see what kind of claims we can help with. These calls are time intensive so staff is watching closely to see what kind of resource utilization for this effort.

Dental Benefits is supportive of IDA Government affairs efforts to deal with third party network leasing notifications. That work may be delayed until 2021 due to the short session and limited time to work the bill.

Delta Dental is offering free amalgam separators for members. So of this effort may be to continue to develop their network. IDA is monitoring closely.

#### Dental Education

- No Report

Dr. Stolarz added a plan to have Dental Education to start meeting together with Dental Practice since there is a desire to interact more with students and try to expose them to more dental practice situations.

Subcommittees invited to leave the call

Dr. Stolarz thanked the subcommittee chairs and asked them to forward any goals they would like included in a report of the committee to the IDA board.

- IV. Welcome to the Profession 9/20/19 recap  
Committee members who attended commented positively on the event.  
Participation levels are always a concern and discussed briefly how to improve.
- V. Annual “to do” compliance manual project for dentists and dental practices  
Dr. Glogas thoughts on ODA dental advisor guide. Dr. Glogas commented it was exhaustive and thought it might be good to review for possible ideas for the Indiana version. Committee agreed and appreciated the direction of easy to use and easy to maintain approach. Dr. Glogas has set a meeting with IDA staff to outline a first draft of the guide and will present to a future meeting.

Committee discussed the idea again. The committee briefly viewed the “roadmap for success” and thought about ways to incorporate some of that into the list. Dr. Karen Ellis is working on another clinical pearls guide for early career helps in clinical care.

The start of the list is as follows.

X-ray heads checked every....

Renew dental licenses

Renew CSR licenses

Annual trainings – OSHA, HIPAA

Posters

- VI. 2020 Student events

- Tastings all school – cap the number, January 31<sup>st</sup> 7-9 pm.
- Q2 – Trivia Night April 3<sup>rd</sup>.

Committee discussed a lot on the kinds, types, timing, purpose of events. IDA Staff will begin researching venues, calendars and details and coordinate with chair.

VII. Update on Rx Guide

IDA staff reviewed current stats on Rx guide. IDA staff still working on PDF downloadable version and alternative payment options (apple pay, venmo)

VIII. New Business/Future meetings

No new business; Dr. Stolarz next meeting is January 31<sup>st</sup> at the IUSD afternoon 2-4 pm, 2020. Dr. Ellis with Clinical pearls and dean visiting.

Adjourned the meeting at 11:44 am

**Dental Practice Committee (DPC)** - charged with helping dentists and dental practices succeed. The new Dental Practice Committee has the overarching responsibility of helping members and their practices be successful. The Committee will be assisted by four subcommittees, described below

**Dental Education Subcommittee** – The subcommittee will serve as liaison to IUSD and focus on dental education related issues.

Dental Education goals:

- Create a IDA experience over the four years of dental school for a student.
- Determine how the IDA can enhance the IUSD dental education process and what lessons IDA would like students to learn to be better Indiana dentists
- Investigate hosting a dental education summit for Indiana including dental educators from across the state.

**Dental Benefit Programs Subcommittee** – Previously the Council on Dental Benefit Programs, the subcommittee will focus on third party payer issues and their inherent effect on dental practices.

Dental Benefits goals:

- Create a “sounding board” promotion, process for members to call for help with insurance problems
- Develop contacts, liaisons with insurance companies to address and attempt to solve those problems
- Create a list of suggested changes to policies, legislation in area of dental benefits that always includes a improvement benefit for the patient

**Peer Review Subcommittee** – Previously the Council on Peer Review, the subcommittee will oversee management of the Peer Review program, plan training and guidance to local peer review chairs and staff, and, if needed, serve as the appeal board for any local peer review decisions.

Peer Review goals

- Establish Regional Committees
- Investigate conversations with Dental Management Service Organizations to explore how to collaborate and improve the peer review process with those organizations

**Well Being Subcommittee** – Previously the Council on Well Being, the subcommittee will oversee management of the Well Being program and its contract clinical coordinator.

Well Being goals

- Present and explain the process and scope of IDA Well Being at a future committee meeting
- Develop a membership communication plan to encourage more members to take advantage of IDA Well Being program