

Minutes

Dental Practice Committee/Subcommittee Chairs
Friday, September 7, 2018 10:00 am-12:00 pm EST
WebEx Online Meeting

Attending: Drs. Jeff Stolarz (Chair), Rekha Chaudhari, Karen Ellis, Geoffrey Glogas, John Loeffler, Nicolette Polite, Terrance O'Neill (Dental Education), Jason Flannagan (Dental Benefit), Richard Jones (Peer Review), Ed Rosenbaum (IDA staff) and Jay Dziwlik (IDA staff)

Absent: Drs. Kristin Collard, Stephen Pritchard (Well Being)

I. Welcome and Introductions

Dr. Stolarz opened the Webex meeting at 10 am. Welcomed all and thanked them for their leadership and time to serve. Dr. Stolarz reviewed the agenda.

II. Report from each subcommittee chair (3-5 minutes each; what is the charge of subcommittee; priorities of subcommittee)

Dental Benefits – Dr. Flannagan described the charge of the subcommittee. He expressed his belief that this could be a very valuable member benefit but hasn't been as effective as it could be. Dr. Flannagan expressed his desire for this committee to be the "sounding board" for members insurance problems; a place where we could liaison with the insurance company to solve these problems and the group that could recommend possible legislative changes to IDA.

Dental Education – Dr. O'Neill reviewed the charge of the subcommittee. Dr. Stolarz suggested that maybe the name be change to IUSD. IDA staff agreed that IUSD is the majority of the dental education in the state but there are also labs, assistant and other hygiene schools in the state. Dr. O'Neill expressed some confusion about the charge and where to focus attention with past activities of events, lunch and learns, etc. Committee discussed and dr. O'Neill will follow up with Dr. Stolarz.

Peer Review – Dr. Jones explained the charge, issues, challenges and goals of the subcommittee referring to a handout. Committee asked questions and clarifications about the goal to establish regional committees.

Well Being – Dr. Pritchard was traveling and unavailable. Ed Rosenbaum (IDA staff) commented on the charge and informed the committee that Ms. Candace Backer continues to serve as the contracted counselor for the program. The program is highly respected within IDA, with members, participants and the Indiana State Board of Dentistry. The Well Being committee hopes that it will be able to help more who are in trouble. Committee and Ed dialogued about promotion and the tension between sharing and confidentiality of the program participants.

- III. Subcommittees invited to leave the call
Dr. Stolarz thanked the subcommittee chairs and asked them to forward any goals they would like included in a report of the committee to the IDA board.

Subcommittee and Ed Rosenbaum left the web conference.

- IV. Review Dental Practice committee charge (helping dentists and dental practices succeed) and the IDA Strategic Plan (attached)

The committee discussed the challenge of have a very broad charge. It is a strength and weakness. Strength because it gives us a lot of latitude to do what we believe will help dentists and practices. It's a weakness because of a challenge to limit our scope to manageable work.

IDA staff reminded the group to focus themselves and their subcommittees on the work that will point them towards the "Why (helping dentists and dental practices succeed)?" The danger is to give them a lot of "what" and "how" to do it but miss that overarching "why?"

Committee discussed charges for each subcommittee first

Dental Benefits

- Create a "sounding board" promotion, process for members to call for help with insurance problems
- Develop contacts, liaisons with insurance companies to address and attempt to solve those problems
- Create a list of suggested changes to policies, legislation in area of dental benefits that always includes a improvement benefit for the patient

Dental Education

- Create a IDA experience over the four years of dental school for a student.
- Determine how the IDA can enhance the IUSD dental education process and what lessons IDA would like students to learn to be better Indiana dentists
- Investigate hosting a dental education summit for Indiana including dental educators from across the state.

Peer Review

- Establish Regional Committees
- Investigate conversations with Dental Management Service Organizations to explore how to collaborate and improve the peer review process with those organizations

Well Being

- Present and explain the process and scope of IDA Well Being at a future committee meeting

- Develop a membership communication plan to encourage more members to take advantage of IDA Well Being program

V. Priorities discussion for the committee and subcommittees
Committee will communicate each of these charges to subcommittee chairs

Committee also agreed to give itself and all the subcommittees' homework. Committee would like everyone to think about and answer, "As a dentists and for your dental practice, what do you wish you had help with....." IDA staff will email request and compile results.

VI. Future meetings
Dr. Stolarz suggested meeting 1-2 weeks prior to each Board of trustee meeting with committee and subcommittee chairs. It would be a chance to hear of progress on work and prepare for a report to IDA board. IDA staff to forward IDA board meeting dates to Dr. Stolarz

Dr. Ellis requested an update on numbers for Welcome Reception on 9/14 and Prescription guide sales. Drs. Stolarz and Ellis asked about a IDA table at IUSD on 9/21 to promote Prescription Guides. IDA staff to request.

Adjourned the meeting at 11:28 am

Dental Practice Committee (DPC) - charged with helping dentists and dental practices succeed. The new Dental Practice Committee has the overarching responsibility of helping members and their practices be successful. The Committee will be assisted by four subcommittees, described below

Dental Education Subcommittee – The subcommittee will serve as liaison to IUSD and focus on dental education related issues.

Dental Benefit Programs Subcommittee – Previously the Council on Dental Benefit Programs, the subcommittee will focus on third party payer issues and their inherent effect on dental practices.

Peer Review Subcommittee – Previously the Council on Peer Review, the subcommittee will oversee management of the Peer Review program, plan training and guidance to local peer review chairs and staff, and, if needed, serve as the appeal board for any local peer review decisions.

Well Being Subcommittee – Previously the Council on Well Being, the subcommittee will oversee management of the Well Being program and its contract clinical coordinator.